

FORMATO AUTORIZACIÓN DE TRATAMIENTO DE DATOS PERSONALES

I declare that I have been informed: (i) That NEVA TRAVELS SAS, as the company responsible for the personal data obtained through its platforms, has made available to me the email sercliente@bogotapass.com and the customer service at office that is located at 16th Street No. 4-67 Local 11, Continental Building, Bogotá DC, available Monday through Friday from 3:00 pm at 5:45 p.m., for the attention of requirements related to the treatment of my personal data and the rights mentioned in this authorization. (ii) This authorization will allow NEVA TRAVELS SAS to collect, transfer, store, use, circulate, delete, share, process, analyze, update and transmit, in accordance with the procedure for the processing of personal data in order to comply with the following purposes: (1) Provide and guarantee the user an excellent service and make the operations carried out on the platforms more effective, agile and secure; (2) Manage the requests, complaints and claims presented by users of NEVA TRAVELS S.A.S. and by third parties, direct them to the area responsible for issuing the corresponding response. (3) Provide it in due form to the entities that intervene in the resolution of conflicts and that have competence to do so. (4) Identify users when they access the Website and customize the account of each user when using NEVA TRAVELS SAS services. (5) Prepare market studies, statistics, surveys, analysis of market trends, surveys satisfaction with the services provided by NEVA TRAVELS SAS or its partners. (6) Manage all the necessary information for the fulfillment of tax obligations and commercial, corporate and accounting records of NEVA TRAVELS S.A.S. Proceed to billing and collection according to the service acquired through the platforms.

The scope of the authorization includes the NEVA TRAVELS S.A.S. and all brands. They may send messages with commercial content, notifications, account statement information, and other information related to the entity's service portfolio, through email and / or text messages to the contact telephone provided by the company.

The rights as owner of the data are those provided in the constitution and the law, especially the right to know, update, rectify and delete personal information; as well as the right to revoke the consent granted for the processing of personal data. These can be exercised through the channels provided by NEVA TRAVELS S.A.S. for the attention to the public and observing the Personal Data Treatment Policy and the Privacy Notice of NEVA TRAVELS S.A.S., available at <https://www.bogotapass.com/>

I accept my consent to NEVA TRAVELS S.A.S. to treat my personal information, in accordance with the Personal Data Processing Policy, and therefore I agree to read the Privacy Notice and the aforementioned policy available at: <https://www.bogotapass.com/>

I authorize NEVA TRAVELS S.A.S. to modify or update its content, in order to address legislative reforms, internal policies or new requirements for the provision or offering of services or products, giving prior notice through the website of the company, and / or email.

The information of the format of which this authorization forms part has been provided voluntarily and is true.

Valid

This authorization to process personal data applies as of May 19, 2014.

Continuing with navigation and purchases, it is understood that you accepted our treatment of personal data



Accept

No accept