

## CANCELLATION AND GUARANTY POLICY

1. To the booking of the tour, it should be paid 30% about total of the service or tour.
2. The 100% of the payment should be paid before to start the tour.
3. The service time is expected from the time of arrival to the place of start according to the confirmed time.
4. You must give up your reservation with a minimum of 3 days in advance and in writing, otherwise you must pay 30% of the total value of the service.
5. If you require a change in the date and / or service hours, please inform us at least 2 days in advance. The new schedule to provide the service will be subject to availability of transportation, guide service and schedules of establishments.
6. In case of using more hours than initially established or entering establishments not included, you must cancel the corresponding additional value.
7. No money will be returned for tickets that are not used.
8. If any of the establishments included becomes closed, it will be given the option to change it to another one that is in the same route.